VETGEN DNA SAMPLE SUBMISSION DATA

(DNA SAMPLE COLLECTION **INSTRUCTIONS AND WARRANTY** ON REVERSE) ➔

Thank you for testing with VetGen

SEND RESULT REPORT TO ⬇

CUSTOMER NAME

ARE YOU A VETERINARIAN? ☐ YES ☐NO **IF YES** PLEASE ENTER CLINIC NAME

ADDRESS

CITY STATE ZIP CODE COUNTRY

PHONE FAX OR OTHER PHONE

EMAIL ADDRESS

PLEASE SEND RESULT REPORT VIA (SELECT ONLY ONE METHOD)

☐ EMAIL (.pdf ATTACHMENT OF ACTUAL REPORT DOCUMENT) ☐ REGULAR MAIL

CONFIDENTIALITY POLICY - testing details are released only per information listed in section above submitted with the DNA samples

Registration of **DISEASE** test results **ONLY** regarding registries such as OFA which is $7.50 per test – no OFA application form necessary

QUESTIONS CALL (800)483-8436 9 - 4 EASTERN TIME OR EMAIL VETGEN@VETGEN.COM)

I HAVE PREPAID FOR THE DNA TEST(S) REQUESTED ON THIS FORM.
I UNDERSTAND THAT THE **TEST FEE** DOES NOT INCLUDE ANY **REGISTRATION FEES.**
BESIDES SENDING ME MY COPY OF THIS TEST REPORT, PLEASE ALSO SUBMIT RESULT DATA AND REGISTRATION FEE (not the same as the testing fee) TO THIS REGISTRY _____

☐ I AM ENCLOSING REGISTRY FEE (MAKE CHECKS OUT TO VETGEN)

FILL OUT ENTIRE FORM ⇕

I AM REQUESTING _____DNA TEST(S) FOR THIS ANIMAL
DESCRIBE TYPE(s) OF TESTING

OWNER NAME

PLEASE ENTER SWAB BARCODE NUMBER HERE**:**

ANIMAL NAME

REGISTRATION NUMBER (optional)

CHIP/TATOO NUMBER (optional)

BREED SPECIES

SEX ☐ MALE ☐ FEMALE DATE OF BIRTH

REQUIRED for color testing only:
WHAT IS THE COAT COLOR OF THIS DOG?
WHAT IS THE COLOR OF THE NOSE, LIPS, EYERIMs OF THIS DOG?
IS THIS DOG BRINDLED?

SIGNATURE REQUIRED FOR TESTING TO BE PERFORMED

1) I HAVE READ AND AGREE TO THE **WARRANTY / TERMS and CONDITIONS** PRINTED ON THE REVERSE OF THIS FORM.
2) I CERTIFY THAT THIS **DNA SAMPLE** PROVIDED TO VETGEN LLC IS OF THIS ANIMAL.

SIGNED: _____DATE: _____

PRINT NAME: _____

8/23/2010

PLEASE READ WARRANTY ➔

3728 Plaza Drive Suite One Ann Arbor MI 48108 USA
800-483-8436 US & Canada 734-669-8440 fx 734-669-8441 vetgen@vetgen.com www.vetgen.com

DNA Sample Collection Instructions

To avoid sample contamination from food, please collect the sample at least ***two hours after*** the animal's last meal, snack or suckling. Animals may have access to water at any time. Collect three (3) swabs from each animal and fill out pertinent sections of this form.

1. Wash hands before sample collection ***and between animals*** if more than one animal is being collected. (To avoid DNA cross contamination, always complete sample collection for one animal before beginning sample collection on next animals.)

2. Peel open the swab case part-way and remove the swab, being careful not to touch the bristles. Place swab in the mouth against the cheek of animal being tested. As briskly as you dare, **scrub** the swab (using a rolling technique) against inside surface of cheek for about **15 seconds** to collect **cheek cells** (not saliva). Place swab back in original case.

3. Repeat steps 2 and 3 with the other two swabs.

4. Fill out requested animal information on each cheek swab case ***and*** order form. Tape the ends of each swab case **separately** with standard tape. Samples are stable for several weeks (do not refrigerate) and can be returned via regular mail.

USA MAIL only = 2 STAMPS per individually mailed kit International customers please use airmail.

PLEASE READ WARRANTY BELOW

VetGen, LLC Terms and Conditions

1. **Binding Terms**: These Terms and Conditions shall govern the testing services provided to the undersigned customer ("Customer") by VetGen, LLC ("VetGen) in accordance with the DNA Test Sample Submission Form. This is a legally binding agreement between Customer and VetGen.
2. **Sample**s: VetGen will handle and store all test samples sent by Customer with due care. All samples sent to VetGen shall become the sole property of VetGen. VetGen shall have no obligation to return or store any samples sent by Customer once VetGen has completed the testing services.
3. **Nonconformance of Services**: Within twenty (20) days after Customer receives the test results from VetGen, Customer must notify VetGen in writing of any nonconformity of the testing services, describing the nonconformity in detail, otherwise all testing services and data shall be conclusively deemed accepted by Customer without qualification. Customer's sole and exclusive remedy for the nonconformance of testing services performed by VetGen is described in Section 4 below.
4. **Limited Warranty**: VetGen warrants that any testing that it performs for Customer pursuant to the DNA Test Sample Submission Form will be performed in accordance with generally accepted industry standards of care and competence. Customer's sole and exclusive remedy and VetGen's sole and exclusive liability under the foregoing warranty shall be either to re-perform the testing or provide Customer with a refund for the testing as solely determined by VetGen. VetGen will bear all reasonable shipping costs if testing is to be re-performed. To the fullest extent permitted by applicable law, VetGen disclaims all other representations and warranties, expressed or implied, with respect to the testing services performed by VetGen including but not limited to any implied warranties or merchantability, fitness for a particular purpose, accuracy, or infringement. Customer's sole remedy for breach of warranty is limited to those remedies as stated above.
5. **Additional Liability Limitation**: To the fullest extent permitted under applicable law, VetGen shall not have any liability for any incidental, compensatory, punitive, consequential, indirect, special or other damages, including but not limited to loss of use, loss of income, lost profits, loss of time, loss of sales, injury to personal property, any liability Customer incurs with respect to any other person, or any other type or form of consequential damage or economic loss however caused and regardless of form of action whether in contract, tort, including negligence, strict product liability or otherwise regardless if VetGen has been advised of the possibility of such damages. Customer understands that any risks of loss hereunder are reflected in the price of the testing services and that these terms would have been different if there had been a different allocation of risk.
6. **Indemnification**: Customer further agrees to indemnify and hold VetGen, its affiliates, shareholders, directors, employees, agents and its successors and assigns harmless from all costs, claims, charges, losses, damages, expenses, liabilities or civil proceedings of any kind, including reasonable attorneys fees, arising from or related to any third-party action or claim brought against VetGen related to its performance of testing services for Customer.
7. **Governing Law**: These terms and conditions and the testing services provided by VetGen shall be governed by and construed in accordance with the laws of the State of Michigan, USA without regard to its conflicts of law provisions. Customer hereby consents to jurisdiction of the courts of the State of Michigan, USA and waives any objection to venue in Washtenaw County.

If Agreed and Accepted please sign and date the appropriate section on the front of this form.

3728 Plaza Drive Suite One Ann Arbor MI 48108 USA
800-483-8436 US & Canada 734-669-8440 fx 734-669-8441 vetgen@vetgen.com www.vetgen.com